

## POLICE STATION

In Spain, we have the **Guardia Civil**, which is Spain's conventional police force and wears green uniforms.

The remit of the Guardia Civil is to police rural areas and towns generally under 20,000 people. They also police Spain's highways and are often seen on motorways and other roads doing speed and document checks, enforcing traffic violations and supervising traffic accidents. If you suffer a crime or need police help in a rural area of Spain it is the Guardia Civil who will attend.

In parallel, Spain has the **Local Police** and the **National Police**.

The Local Police has no police powers but can support higher level police officers. Crimes are not investigated by the Policia Local and any serious matter is immediately handed over to either the Guardia Civil or Policia Nacional.

The police responsible for the Marbella area is the **Policia Nacional** (including Puerto Banus and San Pedro de Ancaltara). If you suffer a crime or need help, it is the Policia Nacional who will deal with it. If you speak Spanish, you can manage smaller matters over phone, however, it is recommended to visit a police station soonest possible to file a report in person. Please note that most of the Spanish officers do not speak English.

The process to file a report (e.g. in case of gotten stolen):

1. Call **+34 902 10 21 12** which is a department of the Policia Nacional in Madrid and can help in English. **Alternatively**, the Police station in Marbella has a phone installed on the wall of the entrance hall which connects you to the same team.
2. This team on the phone would process the claim internally and provide you with a **claim number** at the end of the call.
3. With the claim number you can get the **report printed** at the police station in Marbella (e.g. as a reference for your insurance).

The **closest Police Station** (Policia Nacional) from Yellow Jasper is **in Marbella**, 1 km from the shopping center "La Cañada", and 0.5km from the highway A7

Address:

**Av. Arias de Velasco,  
29601 Marbella**

